

Draft declaration to be obtained by Principal Service Provider from their Retail Service Provider

DECLARATION BY YOUR RETAIL SERVICE PROVIDER

(The Declaration to be obtained by Principal Service Provider from their Retail Service Providers)

I....., proprietor of.....having office at.....do here by declare to IRCTC as follows,

1. I am a Retail Service Provider of Principal Service Provider **SPICE DIGITAL Limited** and am allowed booking Railway e-Tickets for my customer as per IRCTC Rules.
2. I have been provided Agents Login direct to IRCTC Web portal www.irctc.co.in/agent by our Principal Service Provider and use the payment wallet maintained with our Principal agent.
3. I am aware and agree that the Agents are not allowed to book the Railway e-Tickets as per the following table every day for their customers under the Railway Ministry directive and I will not make use of the services using www.irctc.co.in, whether directly or indirectly, using my personal payment options either Net Banking, Credit Card, Debit Card or Pre-paid Cash Card allowed on site.

1	General Booking (120 Days)	8.30 am TO 10 am & 10.30 am onwards
2	AC Tatkal Booking	10.30 am onwards
3	NON AC Tatkal Booking	11.30 am onwards

4. I hereby declare and agree that I will not create dummy User profile on IRCTC Web portal www.irctc.co.in (B2C) as a passenger and book the tickets for my customer and make commercial use of the IRCTC web portal made for end customers for self use, particularly during agent restricted time as mentioned in table above. Further, confirms and agree that I will not use any illegal software automating the bookings through IRCTC web portal and Web services also. No morphing of software shall be allowed without intimation to IRCTC.
5. I further declare that I will abide by the existing as well future “Do’s and Don’ts” guidelines announced by IRCTC from time to time (www.irctc.co.in/agents) (Do’s and Don’ts for Agents) as well as terms of agreement executed with Principal Agent. I hereby further declare and agree that I will not violate any of the terms of said guideline at any time during tenure of my agreement with my Principal Service Provider as Terms of Use of Railway Service.
6. I am aware that IRCTC can impose the penalty amount up to ₹ 20,000/- on Principal Service Provider depending on the nature of the offence / irregularity committed by the Principal Service Provider himself / by the Retail Service Providers appointed by them.
7. I am also aware that the IRCTC authorities and Principal Service Provider is authorize to take legal action including criminal proceedings, termination of Railway e-Ticketing service and deregistered immediately on noticing the unauthorized use of IRCTC Web portal or Principal Agents portal by violating the rules.
8. I am also aware that once my registration is terminated either by IRCTC or Principal agent, I am not eligible for re-registration whether on my name or family members, friends, directly or indirectly, through any other Principal Agents of IRCTC at any time in future, unless registration is specifically permitted by IRCTC. IRCTC publish the list of deactivated Retail Service Providers list on IRCTC web portal www.irctc.co.in/agent (Deactivated Agents List). Anyone attempting the re-registration either directly or indirectly will be liable to criminal proceeding and/or financial penalties as prescribed by IRCTC.

I AGREE

I DISAGREE

DATE

(Sign and Stamp)

(Sign and Stamp)